Project Description: Welfare Rights Advisor

The purpose of this service is to maximise the income of people living with HIV by providing qualified advice to approximately 300 clients per year. Through this service we want to secure their welfare, reduce their debts, improve their housing situation and secure other goods and entitlements (white goods, furniture, one-off hardship grants, etc.).

We expect significant proportion of the people accessing this service to be migrants or people with no access to public funds, people managing several long-term conditions, or those who have been dismayed by the benefit system and do not trust mainstream advise services.

The advisor will work closely with four volunteers per year who will be supporting the objectives of the service. The team will be expected to deliver quarterly workshops aiming at increasing the financial resilience of the most vulnerable to financial shock people with HIV. Topics could address debt management, household planning and budgeting, available financial products, Universal Credit, etc.

Positively UK has a team of caseworkers providing peer support across the HIV clinics in London. The advisor will be delivering refresher training and updates on welfare to the case workers and might be required to occasionally provide support to clients in clinics.

A key part of the service will be to signpost and refer clients to our local voluntary sector partners (e.g. The Food Chain, NAZ Project, Plus Health, African Advocacy Foundation, Living Well, Terrence Higgins Trust, 4Mothers, Shelter, St Mingus, Refugee Council, Red Cross and food banks, London-based immigration advisers providing pro-bono immigration advise for clients on no income, etc.).

To apply for this role, please request an application pack by e-mailing info@positivelyuk.org. Please note that we do not accept CV and Cover Letters.

For more information about this role, please call Ellie on 02039439447 or e-mail her on eangus@positivelyuk.org.

The deadline for applications is 9:00am on Monday, 9th March 2020.

Successful candidates will be invited for an interview on w/c 16th March.