



Job Description

Job Title: Peer Youth Case Worker

Salary: £21,000

Responsible to: Deputy CEO

Based: Office base Positively UK in Islington, outreach to clinics across London

Hours: 35 hours per week

Main Purpose:

To provide peer support to young people living with HIV and promote well-being

To contribute to the development and best practice of Positively UK's work with young people living with HIV

Main Tasks:

Case Management

To support young people living with HIV through one-to-one support, case management, groups and referrals through:

- Assessment for young people
- Supporting young people to set up goals and creating action plans
- Provision of direct support including complex issues e.g. safeguarding, mental health
- Provide appropriate information around HIV, treatments, and related issues
- Organising social groups, activities and workshops,
- Referrals to other services within Positively UK, partners and external agencies
- Ongoing assessment to review progress towards meeting young person's goals
- Re-assessment of need and if appropriate exit from project
- 4-month follow-up from exit

Working primarily across youth transition clinics at St. Mary's, Mortimer Market and St George's Hospitals and the paediatric clinic in Great Ormond Street Hospital

Promoting Volunteering

Identify young people to support the project including peer mentoring



Contribute to the organisation and facilitation of residential trainings and workshops for young people living with HIV to become peer mentors, with support from senior staff and Project 100 Team

With the Project Manager, support youth volunteers in project activities including providing one-to-one and group support

Partnership Working

Work collaboratively with HIV clinics providing care for young people with HIV

Work collaboratively with the Children's HIV Association

With the Project Manager, identify other support organisations and work closely with other youth services to maximise health, wellbeing and opportunities for young people with HIV

Personal Development

Commitment to completing core peer mentor training at Positively UK and attaining Level 2 qualification in peer mentoring

Commitment to completing a comprehensive training programme including safeguarding, mental health first aid

Actively participate in team supervision and staff and team meetings as required.

Use external and internal supervision to identify personal development needs and undertake actions to address these

Monitoring and Evaluation

Maintain up-to-date records using Salesforce to record service user information, interventions and progress

Support the development and implementation of systems for internal evaluation of the project

General Tasks:

To share with other staff responsibility for providing office cover, including answering the phones, keeping records and statistics and doing own administration

To carry out all duties with due regard to Positively UK's Equal Opportunities, Health and Safety, Confidentiality and other policies

To carry out such other duties and responsibilities as may reasonably be required by the Line Manager, compatible with the objectives and level of responsibilities held by the post

Attendance and participation in all relevant staff forums as required.



Person Specification

Essential

1. Experience

Experience of peer support services which can be using peer support and/or providing support to young people living with HIV or other vulnerable groups;

2. Skills and Abilities

Good IT skills; Good spoken and written communication skills; Ability to work under supervision and take on constructive feedback; Good understanding of HIV issues and needs of young people living with HIV

3. Personal Qualities

Aged under 30 and living with an HIV diagnosis¹, preferably through perinatal transmission; Good management of own health and able to model positive behaviour; Willingness to learn; Tact and good people skills; Interest in health and social care; Patience; Collaborative and a good team player; Problem-solving and ability to research client needs; Emotionally resilient and able to seek support when required

4. Attitudes and Values

Commitment to the rights of people living with HIV to equal opportunities and ability to work with diverse people; Commitment to personal training and development; Understanding of confidentiality

Desirable (but not essential as full training provided)

5. Experience

Working collaboratively with the voluntary and community sector and/or youth Groups/CHIVA/NHS agencies; providing formal or informal support to others; supporting or being a volunteer; public speaking or willingness to learn

6. Skills and Abilities

Good numerical skills; Knowledge of language(s) other than English

7. Circumstances

Must be willing to disclose HIV status to service users, within Positively UK and HIV field (you would not be expected to disclose your status to the general public or in the media)

8. Terms & Conditions:

The post will be offered for an initial 6-months probationary period.

A comprehensive training and development programme will be provided to the successful candidate and continuation in the role is dependent on successfully completing and achieving core training in Peer Mentoring

Normal working hours 9.30 am - 5 pm, including half-hour lunch each day; however, evening and weekend working will be required. Time off is given in lieu and there are no overtime payments linked to this post



In line with Positively UK policy, this post requires a Criminal Records Bureau Enhanced Disclosure

Holiday entitlement: All English Bank and Public Holidays, plus 30 days per annum annual leave

The purpose of this document is to describe the key accountabilities that the person holding this position needs to achieve. It is in no way an exhaustive list of responsibilities of the role: duties and requirements of this role may change as required by Positively UK and the Chief Executive.

ⁱ As these positions are providing peer support they are designated for people diagnosed and living with HIV as an 'occupational requirement' and by age as a 'protected characteristic' under the Equality Act 2010 (Schedule 9, Part 1, 1.1)